

## SOC 2 Alignment Summary | 2025



### Introduction

This document provides an overview of Title Pipe's security and operational practices, aligned with the AICPA Trust Services Criteria (TSC) for SOC 2. It is designed to support risk management teams in evaluating our commitment to the protection of sensitive real estate transaction data, operational integrity, and business continuity. While Title Pipe has not pursued formal SOC 2 certification, we have intentionally adopted practices consistent with these high standards to meet the expectations of institutional partners and clients.

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### Security

Title Pipe employs a robust security framework including:

- **Encryption:** All data is encrypted both in transit (TLS) and at rest (AES-256).
- **Authentication & Access Control:** We use role-based access control (RBAC), multi-factor authentication (MFA), and SAML-based SSO, including social login integrations like Gmail and Outlook.
- **Audit Logging:** User activity and system events are logged and retained for 7 years.
- **Policies:** We maintain a Security Incident Response Plan, Change Control Process, and Data Classification & Use Policy to guide operations and mitigate risks.

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### Availability

We maintain a reliable infrastructure to ensure system uptime and business continuity:

- **Hosting:** Our application is hosted on AWS, leveraging two availability zones for redundancy.
- **Disaster Recovery:** Title Pipe maintains a documented Disaster Recovery and Business Continuity Plan.
- **RTO/RPO Targets:** Considered as a Tier 3 system (Important but not considered mission critical), we aim for an RTO of 8 hours and an RPO of 4 hours.

## Processing Integrity

Our system is designed to ensure data accuracy, timeliness, and completeness:

- **Validation Controls:** Required fields, valid date formats, and file-type restrictions are enforced at the application level.
  - **Automated Workflows:** Role-based permissions, real-time notifications, and task generation support reliable process execution.
  - **Monitoring:** All inputs and transactions are processed through automated pipelines with logging to verify integrity.
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## Confidentiality

Data access and exposure is tightly controlled:

- **Access Restrictions:** Users may only view files for which they are explicitly invited or have permissions based on their assigned role.
  - **Data Protection:** We employ user- and role-level data isolation, field-level encryption, and tokenization.
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## Privacy

Title Pipe adheres to the principles of minimal data collection and user transparency:

- **PII Collection:** We collect only what is necessary for real estate transactions (e.g., name, email, phone, address, ID verification where applicable).
  - **Policy Oversight:** Our privacy policy is publicly posted and reviewed quarterly.
  - **Data Requests:** Users may request to view or delete their personal data. Transaction-level data, however, is retained to support the rights and obligations of other parties in the transaction.
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## Conclusion

Title Pipe is committed to safeguarding client information, supporting operational resiliency, and providing a transparent framework for collaboration across the real estate industry. Our adherence to the SOC 2 Trust Services Criteria, even absent formal certification, reflects our proactive approach to security, confidentiality, and risk mitigation.

We welcome the opportunity to participate in further due diligence reviews and provide any additional information upon request. For further inquiries, please contact [support@titlepipe.com](mailto:support@titlepipe.com).